

## Students unhappy with new security system


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### Two-factor authentication (2FA) code

Your authentication code was sent. Type your authentication code in the field below as it appears on your device.

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Beginning in January 2018, all students will be required to register for Two-Factor Authentication (2FA), the university's newest online security measure.

**BY SEASON COOPER**  
**SENIOR REPORTER**

Two-Factor Authentication (2FA), the university's newest method to keep online information secure, has left some students questioning its purpose and convenience.

Used by sites like Facebook, Twitter and YouTube, 2FA is not a new security measure. The system has manifested itself in other forms via banking apps, with visual login patterns or fingerprint identification.

In an overview on the university's IT website, 2FA secures your information by requiring two steps of identification to use a service. Your identity can be confirmed via a "text message, voice message, Google authenticator app or a University FOB." Users registered for 2FA must use it in order to gain access to university email, UDSIS access to financial records and course registration. Despite its recent introduction, student already are less than pleased with the new login requirement.

Freshman Rahkim Clark called the newest procedure "annoying," adding that he believes the additional login is an "unnecessary" process.

The two steps of identification are required for every login, unless the student prefers the option to “remember the browser.” The IT department only recommends this option when logging in on personal devices. This feature is only usable for several days before 2FA requires students to identify themselves once more.

Richard Gordon, the current communications manager of Information Technologies, said in an email message that signing up for 2FA is “easy and necessary” for students to prevent attacks and phishing scams, which left users in the university community vulnerable in the past. The university’s IT security group, as reported by Gordon, have also seen hackers fail to get into 2FA-protected accounts over non-protected accounts.

“Using Two-Factor Authentication is one of the best safety measures you can take to protect your account,” Gordon said in an email message. “The sooner we get all members of the University community using 2FA, the sooner we’ll lower the risk to UD email accounts and the information those accounts protect.”

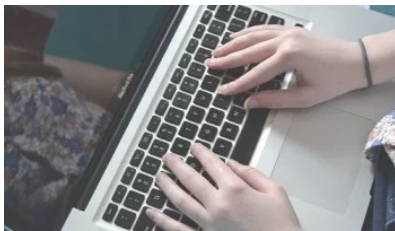
Beginning in January 2018, all students will be required to register for the 2FA secure login. Each class will receive different deadlines. Members of the class of 2017 will be required to register for 2FA by March 6.

More information on 2FA can be found on the university’s Information Technologies website.

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